



HOUSE RULES/DISCLAIMER

All repairs carried out at the Wokingham Repair Café (WRC) are performed at the customer's own risk.

The work carried out at the WRC is performed by volunteers free of charge although donations would be greatly appreciated.

There is no guarantee that a successful repair can be carried out, and WRC and the repairers accept no liability for any damage that may result from an attempted repair.

All customers are required to complete this registration form before any repair is attempted.

1. A separate registration form should be completed for each item. All information provided is treated in confidence and will never be passed to a third party. A copy of our Privacy Policy is available on the website at <https://wokinghamrepaircafe.uk/privacy-policy>.
2. Customers are expected to remain with the repairer whilst the repair is carried out at the WRC session.
3. If the repairer offers to complete a repair at a later date away from the WRC session, neither the repairer nor WRC will accept any responsibility for the item's safe keeping. The repairer and customer are to exchange contact details and the customer will be responsible for collecting the repaired item from the repairer or from a subsequent WRC session.
4. Neither WRC nor the repairers are liable for any loss or damage that may occur to the item for repair or to customer's belongings during their time at the WRC session.
5. Neither WRC nor the repairers are liable for any loss or damage that may result from subsequent use of any repaired item or for any advice or instructions given.
6. The customer is responsible for providing any replacement parts such as leads, plugs, fuses, zips, etc. that may be needed to carry out a repair. Advice will be given on what is required.
7. WRC and the repairers offer no guarantee that any repairs carried out will be successful and they are not liable for any loss or damage if any repaired items subsequently do not work properly or break down.
8. If considered necessary, electrical items will be referred to our qualified PAT tester after registration.
9. After making an initial assessment, repairers may decline to repair an item that is considered too dangerous, too damaged, not feasible to be repaired or beyond the capabilities of the repairers.
10. Repairers are not obliged to reassemble disassembled items that are not repaired.
11. Customers are responsible for the removal of all items they bring to the sessions.
12. WRC takes no responsibility for any item, repaired or otherwise once it has left the premises where the Repair Café session is taking place.

PLEASE NOTE: Potentially dangerous tools and equipment are present in the repair zone. Customers should exercise control over any children in their care and are responsible for their behaviour whilst attending the Wokingham Repair Café.

The Management, Wokingham Repair Café January 2024